

Guidance Document

WAITING LIST TERMS

We have included the information below for each insurer to clarify their waiting list terms.

This means if a customer is awaiting further investigation or treatment for a diagnosed condition or if they are awaiting their first follow up appointment.

It is important to answer the medical screening declaration question correctly with regards to this as some insurers on our panel will not cover:



If you are currently on a waiting list for treatment or investigation, this policy will not provide cover for Cancellation or Curtailment under the following circumstances:

You receive an appointment for treatment or investigation which conflicts with your planned trip, or as a result of the awaited treatment or investigation you become unable to travel on your planned trip.

Being on a waiting list for treatment or investigation does not affect cover whilst you are away for medical conditions which have been declared to, and agreed by, us. Should you become aware of a change in your diagnosis before you travel, please notify us immediately. If you are awaiting an initial diagnosis for symptoms you are currently experiencing, we are unable to provide cover until you have a confirmed diagnosis.



If you are awaiting a diagnosis for symptoms you are currently experiencing, We are unable to provide cover until you have a confirmed diagnosis.

If you have a confirmed diagnosis and are currently on a waiting list for treatment or investigation, the Avion policy will not provide cover for Section A (Trip Cancellation), B (Trip interruption), G (Emergency Transport) under the following circumstances:

- You receive an appointment for treatment or investigation which conflicts with your planned trip, or
- As a result of the awaited treatment or investigation you become unable to travel on your planned trip.

Being on a waiting list for treatment or investigation does not affect cover whilst you are away for medical conditions which have been declared to, and agreed by, us.

Should you become aware of a change in your diagnosis before you travel, please notify us immediately.



If you are currently on a waiting list for treatment or investigation, this policy will not cover or cancellation or curtailment under the following circumstances:

- You receive an appointment for treatment or investigation which conflicts with your planned Trip, or
- As a result of the awaited treatment or investigation you become unable to travel on your planned Trip.

Being on a waiting list for treatment or investigation does not affect cover whilst you are away for medical conditions which have been declared to, and agreed by, us. Should you become aware of a change in your diagnosis before you travel, please notify us immediately. If you are awaiting an initial diagnosis for symptoms you are currently



YOU MUST REFER TO ANEEVO BEFORE OFFERING A FREESPIRIT FLEX QUOTE FOR A CLIENT ON A WAITING LIST.

If acceptable, Aneevo will need to manually endorse the case with the following wording: *'This policy extends to provide cover under Section B1 Emergency Medical & Associated Expenses only If you need immediate medical assistance during your trip, and you are currently on a waiting list for treatment or investigation for a medical condition which has been declared to and agreed by us and is shown on your Medical Declaration of insurance and any endorsements.'*



YOU MUST REFER TO ANEEVO BEFORE OFFERING A BEYOND TRAVEL INSURANCE QUOTE FOR A CLIENT ON A WAITING LIST.

If acceptable, an AP will apply which we will quote on referral. Upon issue, we will need to manually endorse the policy with the following wording: *'This policy extends to provide cover under Section 5: If you need immediate medical assistance during your trip, and you are currently on a waiting list for treatment or investigation for a medical condition which has been declared to and agreed by us and is shown on your Medical Declaration of insurance and any endorsements.'*